



Award-winning boutique hotel embraces TimeShift

Highlights

Our clients are an award-winning boutique hotel chain based in Dublin Ireland, providing guest experiences and first-class accommodation.

They offer some of the best locally sourced cuisine and offer world famous Irish hospitality. They have become famous for providing some of the best facilities for weddings and corporate events in Ireland.

Overview

Software imaging were approached at the latter part of 2021. Our client faced with several issues trying to understand when staff were on and off shift. To make it more complicated they were managing multiple locations with staff moving from venue to venue.

Their biggest challenge was rostering with staff clocking in and out of locations whilst working a variety of shift patterns. The solution of using multiple excel spreadsheets and small mobile apps was failing putting the business under pressure.

Staff complaints were running high creating mistrust between staff and management mainly due to major inconsistencies of the monthly payroll. Ultimately resulting in increased staff turnover and poor retention.

The Challenge

Whilst our clients have several beautiful hotels within Dublin, their creative services and offering meant many functions either private or corporate were constantly changing between their venues.

Staff are offered a variety of roles meaning staff can work in multiple locations at least 2-3 times a week whilst on a five-day shift. The difficulty of tracking staff's location, hours of work and remuneration prove overwhelming on a month-to-month basis. Disjointed systems and paper-based solutions often resulting in staff either being over or underpaid.

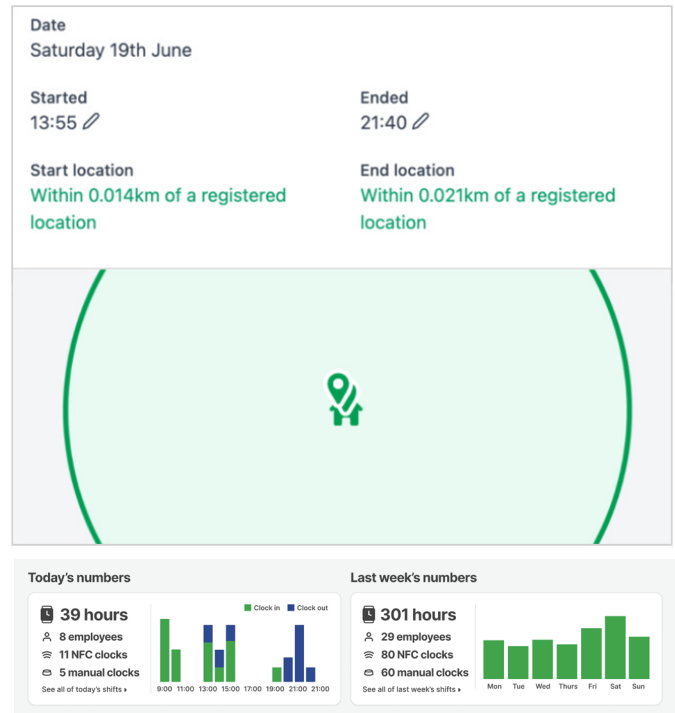
The Solution

TimeShift Clock In/Out is our mobile solution that uses location-based intelligence to monitor the arrival and departure of any staff member. The tracking of a staff member ends at the threshold of the location and is only used whilst they remain on the premises.

Alternatively, we also offer an RFID solution that invites the staff member to tap on entry and exit, effectively clocking in & out using their mobile handset. Both solutions have proved very effective and are in use with a number of major restaurant chains both here in the UK and in Japan.

This is a fully scalable solution able to cater for the smallest of businesses with 1-10 staff all the way up to corporate organisations with 5000+ staff.

- Removes the reliance on staff to complete information and timesheets
- Removes weekly reporting by individual management of hours worked in remote locations as this is all captured by the KPI reporting system
- Reduction in the overpayment of staff
- Improves staff retention by making their life easier
- Takes pressure off HR & Finance in the collection of staff data
- The simplified onboarding process for new staff members requiring just an email or mobile telephone number
- The ability for managers to monitor their team real-time even when not on shift

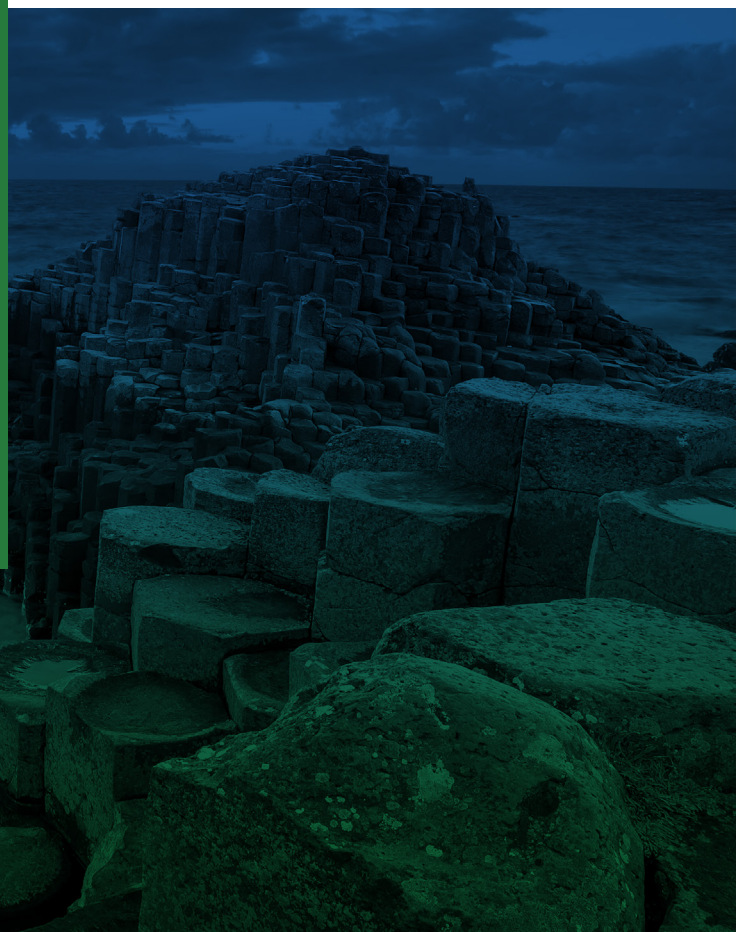


The Results

Having onboarded TimeShift Clock In/Out just six months ago the hotel has already experienced:

- A reduction in staff turnover of more than 50%
- Staff payroll queries reduced by a massive 93%
- Improvements in staff moral and well-being
- Significant time savings for senior management
- Group-wide reduction in staff complaints

Overall our app has helped reduce stress and has increased efficiency across the business.



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