



Premium IT solution for hybrid workforces

Summary

An IT solutions company based on the UK's south coast were looking for a solution to deliver a digital platform providing a premium experience when delivering IT to hybrid workforces.

Objectives

Develop an online service for a UK customer base that provides an intuitive and effective mechanism to provide companies the ability to select, finance and deliver IT devices to their workforce.

Solution

Software Imaging, in close collaboration with the customer, designed and developed an online web application to on-board partners and customers to select and provide IT hardware for their workforce.

The solution was designed and architected to ensure security, scalability and an intuitive user experience were built into the solution from the ground up. Third party integrations were also designed in, for both integrations into the platform and to utilise external services.

Software Imaging provided an experienced team of web developers, UX experts and architects that worked closely with the customer, using the agile methodology, to deliver a solution that met the real needs of the business.

Service Offering

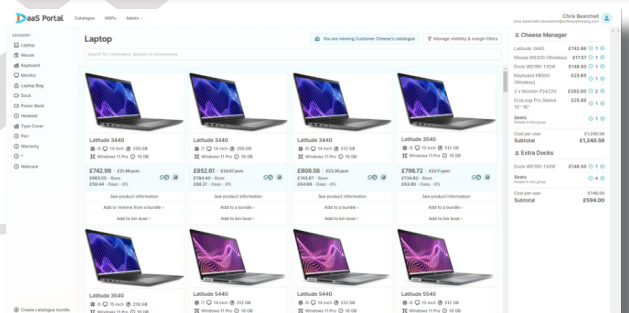
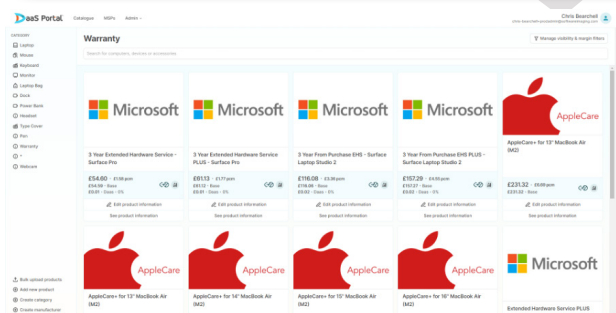
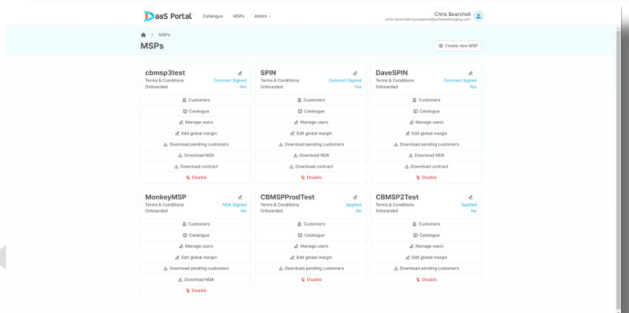
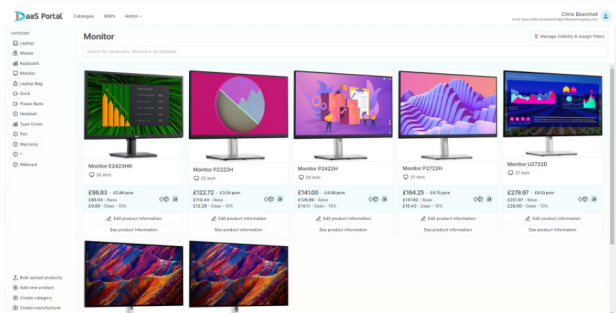
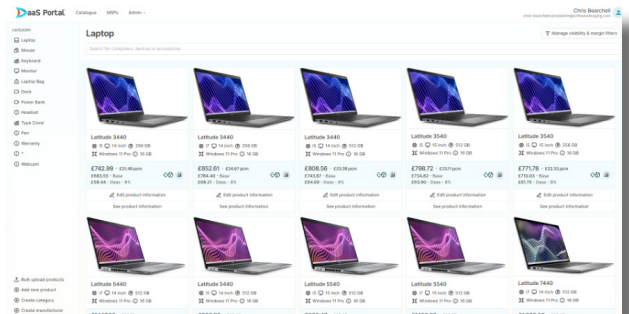
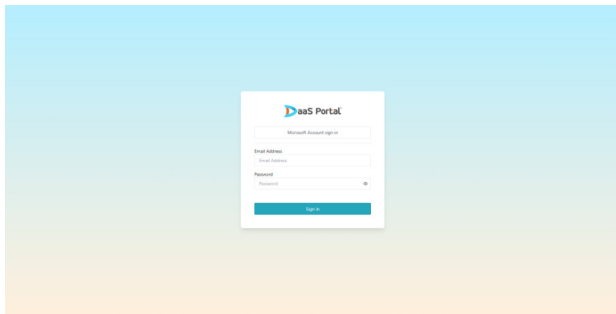
- Flexible resourcing model that allows both development and support of the application.
- 10 days per month that the user can draw down on over the year or use more immediately to accelerate delivery.
- Close collaboration with the customer with regular design and progress meetings.
- Additional ad-hoc services (quoted as required)

Outcome

Utilising the Azure cloud platform, Software Imaging developed a secure, scalable, and intuitive application that guides the end user through the complex contractual and service requirements to deliver an IT device service for their users. The agile methodology allowed Software Imaging to adapt and handle late breaking requirements without compromising the underlying solution and user experience.

Software Imaging's services provide consultation and support to ensure the application continues to meet the objectives of the customer and to ensure the solution meets the high service level required.

The Application



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